



Mercedes pay S.A.

Fraud Risk Analyst (m/f)

WHO WE ARE

Mercedes pay S.A. is a young, innovative start-up in the field of mobile/online payment. Founded as PayCash and since acquired by the Daimler Group. Our goal is to establish the new standard for payment processes. 'Mercedes pay' is the electronic payment system including services provided by the Daimler Group. It is a fundamental component of Daimler's mobility and digitalization strategy. As a part of the Daimler group, we are ambitious to make the products and services that Daimler offers even more appealing with the new payment system.

For the our company in Luxembourg we are looking for a **Fraud Investigator** to be responsible for identifying and handling suspicious transactions. If any suspicious transactions are found, the fraud analyst will flag the account and keep it suspended until it can be checked and verified. For any suspicious transactions, the fraud analyst will try to obtain information that can support the origin of the transaction.

YOUR RESPONSIBILITIES

- ✚ Daily check of all transaction highlighted by the system to be suspicious according to the working schedule assigned by the manager
- ✚ Investigate and follow up on suspicious transactions, appropriate escalation to Compliance where applicable
- ✚ Cover KYC processes as per manual for consumers and merchants
- ✚ Liaise on permanent basis with Customer Service team and/or Accounting team to give timely feedback to customers
- ✚ Ensure departmental files (hard and soft) are up to date.
- ✚ Pro-active and timely work out of ad hoc assigned tasks
- ✚ Maintain Fraud database up to date
- ✚ Perform defect analysis

Sicher. Smart. Mobil.

OUR REQUIREMENTS

- ✚ Proven experience as Fraud Investigator
- ✚ Show strong attention to detail
- ✚ Pro- active and self-confident
- ✚ Team Player
- ✚ Desire to continually learn
- ✚ Excellent communication skills in English and German

OUR OFFER

- ✚ Competitive remuneration package
- ✚ Exciting and challenging tasks in a highly dynamic market environment
- ✚ Workplace in an open environment with high flexibility and agility
- ✚ Workplace characterized by low hierarchy and open communication style
- ✚ Contribution to the future of a fast growing and sustainable company
- ✚ A team looking forward, to share know-how and gain new insights

Excited?

Just send your application to jobs@paycash.eu